



Embassy of the United States of America

American Citizen Services
24 Grosvenor Square
London, W1A 2LQ

MEDICAL EVACUATION FROM THE UNITED KINGDOM

Air Ambulance Services and Medical Escorts:

U.S. Air Ambulance

Collect: 001-941-926-2490 (International)

Toll Free: 1-800-633-5384 (in the United States)

Email: info@usairambulance.com

Website: www.USAirAmbulance.net

Aeromed 365 Ltd

Tel: 012-9358-2500 (24 hr)

Email: info@aeromed365.com

Website: www.aeromed365.com

By commercial airlines:

American Airlines

Tel: 084-5601-0619

www.aa.com

- No stretchers permitted
- Provides wheelchairs and assistance upon arrival
- Call beforehand
- No transport to or from airport

British Airways

Tel: 084-4493- 0787

http://www.britishairways.com/travel/disabilityassistanceinfo/public/en_gb

- Provides wheelchairs and assistance upon arrival
- Call beforehand
- No transport to or from airport
- No stretchers permitted

Continental

Tel: 084-5607-6760

<http://www.continental.com/web/en-US/content/travel/specialneeds/default.aspx>

- Provides wheelchairs and assistance upon arrival
- Call 48 hours beforehand
- No transport to or from airport
- No stretchers permitted

Delta

Tel: 800-221-1212

http://www.delta.com/help/faqs/special_needs/index.jsp

- Provides wheelchairs and assistance upon arrival
- Call 48 hours beforehand
- Medical assistants must have own ticket
- No transport to or from airport
- No stretchers permitted

Northwest Airlines

Tel: 0875-074-074

www.nwa.com/ or www.klmuk.co.uk/main/home/index.asp

- Fare for stretcher seven to nine times higher than regular fare, depending on route (this also includes medical assistant's ticket)
- Provides wheelchairs and assistance upon arrival
- No transport to or from airport

United Airlines

Tel: 0845-8444-777

www.united.com

<http://www.unitedairlines.co.uk/local/english/customerservice/index.html>

- No service for severe medical needs
- Provides wheelchairs and assistance upon arrival
- Call beforehand
- No transport to or from airport
- Assistance for visually impaired and the blind

Virgin Atlantic

Tel: 087-0380-2004

www.virgin-atlantic.com

[http://www.virgin-](http://www.virgin-atlantic.com/en/us/passengerinformation/passengermobility/creg_1107_2006.jsp)

[atlantic.com/en/us/passengerinformation/passengermobility/creg_1107_2006.jsp](http://www.virgin-atlantic.com/en/us/passengerinformation/passengermobility/creg_1107_2006.jsp)

(Special Assistance Department)

- Stretchers cost between £3500 - £5500 depending on route
- Stretcher takes up between eight and 12 seats

- Must have a medical assistant
- Airline provides ambulance to airport
- Call *minimum* of 48 hours in advance
- Wheelchair assistance free